

Margin support guide.

How to install, use and update Margin, the Chrome extension for marking up UI issues on any page and handing over a clean review.

Install Margin.

- 1 Open Margin on the Chrome Web Store in Google Chrome.
- 2 Click Add to Chrome, then Add extension.
- 3 Click the puzzle piece next to the address bar and pin Margin so its button is always in view.
- 4 The welcome tour opens. It walks through a full review in six steps.

Install it from [the Chrome Web Store](#).

Install from a zip.

Use the zip if you cannot install from the Chrome Web Store, for example on a work computer that blocks it. It works in Chrome and Edge.

- 1 Download the Margin zip and unzip it into a folder you will keep, such as Documents. Chrome loads Margin from that folder every time it starts.
- 2 Open `chrome://extensions` in Chrome, or `edge://extensions` in Edge.
- 3 Turn on Developer mode.
- 4 Click Load unpacked and choose the Margin folder, the one with `manifest.json` inside.
- 5 Pin Margin from the puzzle piece in the toolbar. The welcome tour opens.

A zip install does not update itself, and it keeps its reviews apart from a Chrome Web Store install. To move from one to the other, download your reviews as Word or HTML files first.

Get the zip from lilacfragment.co.za/margin/support/.

Start a review.

- 1 Open the page you want to review and click the Margin button, or press `Alt+Shift+A`.
- 2 Drag over anything that looks wrong. Write what is wrong, pick a severity and save the note.
- 3 Press `Esc` when you are done, then open the report from the Margin button or the right-click menu.
- 4 In the report, click a screenshot to add numbered markers, boxes and arrows.

You can see every shortcut in Help and settings. Right-click the Margin button and choose Options to open it.

Update Margin.

Chrome updates a Chrome Web Store install for you. A new version usually reaches everyone within a few hours of release, and your reviews and settings stay as they are.

To update straight away, open `chrome://extensions` in the address bar, turn on Developer mode in the top right corner, and click Update.

To update a zip install, download the new zip and replace everything inside your Margin folder with the new files. Then click the reload arrow on the Margin card in `chrome://extensions`. Your reviews stay. Never click Remove to update, because removing Margin deletes its reviews.

Fix common problems.

If Margin does not start on a page, reload the page and try again. Chrome does not let extensions run on its own pages, such as `chrome://` pages and the Chrome Web Store.

If the shortcut does nothing, another app may be using it. Open `chrome://extensions/shortcuts` and pick a new one for Margin.

If Chrome says the manifest file is missing, you chose the outer folder. Choose the Margin folder that has `manifest.json` directly inside.

If the welcome tips no longer show, open Help and settings and click Show the tips again.

Remove Margin.

Download any reviews you want to keep as Word or HTML files first. Then right-click the Margin button and choose Remove from Chrome. Removing Margin deletes its saved reviews from your computer.

Common questions.

Where are my reviews saved?

In Chrome on your computer. Margin keeps your comments, screenshots and settings in the browser. There is no Margin account to sign in to.

Does Margin collect any data?

No. Margin has no tracking, and it only reads a page when you start annotating on that tab. A review only leaves your computer when you send it to Jira or Figma yourself, and then it goes straight to that service.

How do I share a review with my team?

Open the report and choose Copy for Docs, then paste into Google Docs. You can also download it as a Word file or an HTML page, save a review file a teammate can open in Margin, or send it to Jira or Figma.

How do I connect Jira or Figma?

Open Help and settings, go to Connections and click Connect. Sign in on the Jira or Figma page that opens and you are done. There are no tokens to copy. Without signing in, Margin can still open Jira with the issue filled in for you.

Which browsers does it work in?

Margin is built for Google Chrome on Windows, Mac and Linux. Other browsers built on Chrome, such as Edge and Brave, can usually install it from the Chrome Web Store too.

Can I move my reviews to another computer?

Yes. In the report, open More and choose Save review file. On the other computer, choose Open review file and the whole review comes back, screenshots included.

How do I remove a numbered marker?

Right-click the number in the image editor. The other markers renumber themselves. Press Ctrl+Z if you remove the wrong one.

Still stuck?

Email hello@lilacfragment.co.za or WhatsApp 083 440 454 1 with what you tried and a screenshot if you can. A person at Lilac Fragment will reply.

The latest version of this guide is at lilacfragment.co.za/margin/support/.

lilac/fragment.

Websites, Shopify shops, automation and digital marketing.

hello@lilacfragment.co.za lilacfragment.co.za